

PET POLICY AGREEMENT

We are pleased to have you and your pet as our guests at Orida Hotel. We have outlined a few simple guidelines that will help ensure the safety and comfort of you and other guests whilst visiting our hotel.

- 1. Due to potential disturbances to other guests, such as barking, we ask that pets are not left unattended in guestrooms <u>for any period of time</u>.
- 2. Should this be unavoidable, please ensure that Front Office has been notified, by dialling extension 1#. Any disturbance must be curtailed to safeguard all our guest's rights to privacy and a peaceful stay.
- 3. Regretfully, the hotel prohibits the presence of pets in any of the hotel's Health Club and Restaurant areas. Naturally, this exclusion does not apply to assistance dogs.
- 4. When outside of your guestroom, pets must be on a short leash or in a pet carrier.
- 5. You are responsible for cleaning up after your pet whilst both in the hotel and within its immediate vicinity, such as outside the hotel's entrance. Our housekeeping department will be happy to provide you with refuse bags. *Dog waste disposal bins are situated outside the main entrance of the hotel.*
- 6. Please contact the hotel's Housekeeping Department to coordinate daily room cleaning service. It is often far more convenient for you and your pet to have the daily room cleaning service whilst you and your pet are out of the room.
- 7. At check-in the hotel will take payment of **£30** to defray cleaning costs returning the bedroom to such a clean state as to be suitable to anyone with a pet allergy.
- 8. You are responsible for all propriety damage and/or personal injuries resulting from your pet. You must further agree to indemnify and hold harmless the hotel, its owners and its operators from all liability and damage suffered because of your pet.
- 9. Also, the hotel will charge you an amount, which the hotel will incur to repair any damages caused by your pet this could take the form of a pre-authorization whilst costs are sought if deemed necessary.
- 10. Hotel can only allow guests to bring up a maximum of 2 pets per room to the hotel.
- 11. The guest needs to confirm that the pet has all required and up-to-date vaccinations and inoculation and does not have any communicable illnesses or diseases.
- 12. If the hotel determines in its sole discretion that the pet is objectionable to other hotel guests, it is the responsibility of the owner to make immediate arrangements to house the pet outside of the hotel.
- 13. Should you have any questions or need clarification on these policies, please do not hesitate to contact our Duty Manager by dialling 1#.
- 14. We genuinely thank you for selecting our hotel and we hope that your stay with us is most enjoyable. Please let us know if there is anything we can do to make your stay more pleasurable and we look forward to providing you with an outstanding experience.



Please confirm that you have read, agree, and will adhere to the policies, guidelines, and procedures as outlined above.

Guest's Name:	
Guest's Signature:	
Room Number:	
Check-in Date:	
Check-out date:	
Kind of Pet:	
Witnessed by:	
Witness Signature:	